

# Customer Comment Card



Your feedback on our ability to serve your marina needs is important to us.

Please provide a rating in the following areas on a scale of 1 to 5 (1 = Excellent; 5 = Poor):

<b>Reservation Experience</b>	NA	1	2	3	4	5	<b>Office/Dockstaff Experience</b>	NA	1	2	3	4	5
<b>Arrival/Docking Experience</b>	NA	1	2	3	4	5	<b>Marina &amp; Facilities Experience</b>	NA	1	2	3	4	5
<b>Fuel Dock Experience</b>	NA	1	2	3	4	5	<b>Overall Experience</b>	NA	1	2	3	4	5

Please provide any additional comments you would like to share with us and the staff member who provided your service:

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Name \_\_\_\_\_

Address \_\_\_\_\_

City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_

Phone No. (        ) \_\_\_\_\_ E-mail \_\_\_\_\_

Boat Name \_\_\_\_\_ Dates Visited \_\_\_\_\_

- Reply requested  
 No reply necessary

*Thank you for assisting us in improving the Marina Jack experience for our customers.*

**Please return by mail or leave with a Marina Operations representative.**



MARINA JACK  
#2 Marina Plaza  
Sarasota, FL 34236

Place  
Postcard  
Stamp  
Here

**MARINA OPERATIONS**  
#2 MARINA PLAZA  
SARASOTA FL 34236-XXXX